

## TERMS AND CONDITIONS OF THE GUARANTEE

Smarttek Devices S.L. guarantees an efficient operation of the product for a period of two years from the date of retail purchase. The guarantee covers serious defects in the materials caused by production shortcomings. Within the guarantee period, we will replace or repair the product free of charge provided the following conditions are made:

- The lawnmower and the charging station must be only used in accordance with its intent and the requirements included in the instruction manual that comes within the product package.
- Users and unauthorized third parties must refrain from attempting to repair or modify the product personally and should contact qualified personnel only.

Examples of damage or defects that are excluded from the guarantee:

- Damage caused by water filtration through the bottom side of the lawnmower. These problems are usually due to washing or irrigation systems, big holes or up and downs on the cutting area if puddles are formed after rain.
- Damage caused by electrostatic discharges (lightning strikes included), power surge, accident, fire, public disorder and natural disasters.
- Damage caused by poor cutting field conditions (mounds of earth, tree branches or other objects with a height less than 6cm, deep holes, etc).
- Damage caused to use a non-original battery (provided by Smarttek Devices S.L.).
- Damage in the virtual wire.

Blades are considered as components subjected to wear and disposable and they are not covered by the guarantee. You can purchase replacement blades in our Online Store ([www.smartbot.es](http://www.smartbot.es)).

If you are experiencing trouble with your Smartbot, contact us by e-mail: [smartbot.cst@smarttek.es](mailto:smartbot.cst@smarttek.es) or directly through our contact form that you will find in our Web Site: [www.smartbot.es](http://www.smartbot.es), describing your problem in detail. Have the purchase bill and model number available in order to speed up the technical assistance.